

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

01-13-03

PATENT APPLICATION

ATTORNEY DOCKET NO. 10991149-1

EV 182655416

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Confirmation No.: 7356

Examiner: A. Robinson Boyce

Group Art Unit: 3623

Inventor(s): Qiming Chen et al.

Application No.: 09/464,311

Filing Date: Dec. 15, 1999

Title: Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

PETITION FOR EXTENSION OF TIME

RECEIVED
JAN 15 2003
GROUP 3600

Sir:

In an Office Action mailed on Sept. 10, 2002, on the above-identified U.S. Patent application, a shortened statutory period of 3 months was set for response. In accordance with 37 C.F.R. 1.136(a), applicant(s) hereby request(s) a:

- ☒ one month
- ☐ two months
- ☐ three months
- ☐ four months

time extension so that the period for response to the Office Action expires on Jan. 10, 2003. Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as:

- ☐ First Class Mail
- ☒ "Express Mail Post Office to Addressee" service under 37 CFR 1.10.

"Express Mail" label no. EV 182655416

in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: 1/10/2003

Typed Name: Trinity Coxon

Signature: Trinity Coxon

Respectfully submitted,

Qiming Chen et al.

By Keith D. Grzelak

Keith D. Grzelak

Attorney/Agent for Applicant(s)
Reg. No. 37,144

Date: 1/10/2003

Telephone No.: (509) 624-4276